



## Restorer's Report

We at Evans would like to take this opportunity to thank you for allowing us to serve you and your insured. We certainly hope we met or exceeded your needs and expectations, as well as those of the insured.

The unit prices listed on the attached invoice are all-inclusive; therefore we provide the following services, at no additional charge:

- Next day return of Emergency Clothes
- Packout and delivery
- Storage in our state of the art facility
- No charge for unacceptable items
- Inventory of Unacceptable Items
- On call 24/7/365

*This report summarizes the results of the textiles we processed:*

Customer Name:	<b>PETERSON, Jeremy</b>
Claim Number.:	
Pack-out Date:	<b>12/8/2009</b>
Severity:	
Emergency Clothes Delivery Date:	<b>12/9/2009</b>
Emergency Soft Goods:	<b>3</b>
Emergency Clothes Pieces Delivered:	<b>109</b>
Total Soft Goods:	<b>74</b>
Restored Soft Goods:	<b>74</b>
Soft Goods Success Rate:	<b>100.0%</b>
Total Textile Pieces:	<b>805</b>
Restored Textile Pieces:	<b>805</b>
Textile Success Rate:	<b>100.0%</b>
Overall Success Rate:	<b>100.0%</b>

- The Emergency Clothes were returned to the insured within 24 hours to reduce the need for immediate replacement.
- The Success Rate above represents the percentage of garments restorerred; replacement was not required.
- The Total Cost does not include any unacceptable items. We do not charge for items which did not pass our inspection.
- Evan's average Success Rate is greater than 90%. We are proud to report this job resulted in above average success.

If you have any questions, please contact us at your convenience. We are looking forward to serving you on your next loss.

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